



INFORMATION SHEET PRINT JOBS

COMPLAINTS: The goods must be inspected by the customer immediately upon receipt. This applies in particular to possible defects and quantity of the delivered products. Corresponding delivery notes are enclosed with the deliveries. We request that complaints be made within one week at the latest.

PRINT PROOF: We guarantee a print accuracy of +/- 0.5 mm.

SPECIAL COLOURS*: Special colours (RAK, HKS, Pantone...) are set by the printing staff in the best possible way, but there may be slight deviations [see: Colour].

COLOUR*: Slight streaking or small colour differences (+/- 1 dot value per colour, CMYK, white) may occur and cannot be technically readjusted.

PRINT DURABILITY: Our printing is suitable for standard household dishwashers and cleaning media. To prolong the durability of the print, it is essential to follow the cleaning instructions in our Cleaning and User Guide.

CLEANLINESS: Despite a very clean and low-dust environment, a small number of bottles may show slight adhesions or deposits of dust or small fluff, even with a high-gloss lacquer print. We visually inspect each bottle after printing to ensure that the print has no or only very slight adhesions or deposits. These are also no reasons for complaint.

QUALITY TESTING: Regular quality tests are carried out with regard to scratch resistance, appearance and print proof accuracy. This enables us to guarantee the consistently high quality of our printing.

MATERIAL BOROSILICATE: Borosilicate glass is made at high temperatures and therefore offers exceptional product properties such as resistance to heat and chemicals, high impact resistance and light weight. However, also borosilicate is a glass that can break under a certain mechanical impact. No glass, not even borosilicate glass, is unbreakable.

USE OF BOROSILICATE BOTTLES WITH CARBONATED AND HOT DRINKS: To ensure product integrity when using the bottles with carbonated beverages or hot drinks, we generally recommend only filling the bottle to approx. 90%. This reduces the pressure build-up in the bottle and helps to prevent damage.

DATA PROCESSING: We store your data [contact details such as names, telephone numbers and e-mail addresses] in order to use them for customer administration and marketing purposes only to the extent necessary in each case. Of course, all data will be treated confidentially.

REFERENCES: We use images and samples of the bottles we print for advertising purposes. Please let us know if you do not wish this.

JURISDICTION: Business relations with aboutwater GmbH are always subject to German law. The German place of jurisdiction is agreed.

VALIDITY OF OFFER: Offers are valid for 4 weeks.

* DIGITAL PRINTING